Handbag Therapy Disclaimer

Welcome to Handbag Therapy. I look forward to hopefully bringing your beloved handbag back to life. Before undertaking our services please read this information fully and carefully to understand what may be possible to achieve and highlight any potential issues that may arise. Dyeing anything will always carry an element of risk especially if not privy to the techniques and methods used in the manufacturing process. At our initial inspection I will aim to try and explain all the risks or issues that may arise. When dealing with leather some of these issues may only arise after a treatment has commenced and this is beyond my control. However even if an issue arises I will endeavour to solve it to the best of my ability.

**It is for these reasons that these services can only be undertaken at the customers own risk.**

Below is some of the services provided and issues that may arise.

**Cleaning:**

In regards to our cleaning service I can not guarantee the removal of stains due to the nature of certain leathers and certain stains such as ink, grease or alcohol. In the case of these stains general cleaning is not sufficient to remove these types of stains a stronger solvent based cleaner will be required. As most handbags are made using a pigmented leather which is lightly coloured using our solvent cleaner will remove both the stain but also some of the original colour, this is where it now becomes a restoration service which is required and in turn may affect the timeframe and the cost, this will all be explained in great detail before any work is carried out. This colour restoration process is only possible on leather and cannot be done on suede, nubuck or fabric. Please note that adhesives, defects and flaws which were previously unrecognizable in manufacturing may become more apparent after the cleaning process and some colour work may be required that was not initially expected, this will be discussed fully before being undertaken as may incur extra charge.

**Repair and Restoration:**

The aim and objective at Handbag Therapy is always to match and restore the bag as close to the original as possible, please note that this is not always possible and some slight variances in colour or texture are to be expected depending on the level of damage in the first place.  The worse the condition the more colour will be required so possibly the texture may feel different to touch. When dealing with lighter colours if the staining is dark and cannot be removed successfully it may be required for a change of shading in the colour to disguise the stain and blend everything in. This will be fully explained at the initial consultation stage.

Leather can develop or lose it’s shine from wear and tear. It may be difficult to identify exactly the finish originally so this may need to be discussed either way it can be made Matt or Gloss. When doing colour restoration we will normally try to match the colour to the most original part of the item, this is usually found on the inside pocket where it has had little exposure to sunlight or wear and tear. I can match another area if preferred and discussed. When restoring colour to only small areas of an item we will try to match the surrounding area to help it blend in better.

**Full Colour Change:**

In our Full Colour Change service cleaning and any repairs are included in the whole package. Every effort is made to match the new colour required as close as possible this can be difficult for various reasons such as lighting, the original colour of the bag, the depth of some colours, the condition of the bag, the type of leather etc. I don’t recommend colouring from dark to light i.e black to white. The texture and feel won’t be the same with the amount of colour that would be required.

At Handbag Therapy we deal mainly with leather goods. Materials such as suede and fabric etc. will be assessed and some improvements may be possible but the options and results can be limited due to their nature. We are always realistic about what might be achieved and no work will be taken on unless a significant improvement can be made.

**I have read the above information and have been made fully aware of possible issues that may arise during any of these services. Notwithstanding that I am prepared to take the risk**

**Signed**